

Quality, Safety and Environmental Policy

The Collings Group comprises three distinct companies specializing in various aspects of cleaning and hygiene services. Collings Services, a leading commercial cleaning service, focuses on elevating the health and cleanliness standards of educational, aviation, recreational, health, and commercial facilities. In tandem, Hygiene Services offers innovative washroom solutions, while Summit Clean excels in providing specialized cleaning services tailored to the residential sector. Together, as The Collings Group, we are dedicated to delivering excellence in cleanliness and hygiene across diverse sectors.

We prioritize "People Matter Most," and this principle extends to our valued cleaning team. We are steadfast in our commitment to ensuring a safe and healthy working environment, prioritizing the well-being of our workers, contractors, and visitors without compromise. Our ultimate aim is to maintain a workplace entirely free from any potential injury.

However, our commitment doesn't stop there. In addition to prioritizing safety, we recognize our responsibility to the environment and future generations. Hence, we are dedicated to conducting our operations in an environmentally responsible manner, taking proactive steps to minimize any adverse impact on our planet and ensure a sustainable legacy for those who will follow in our footsteps.

We will do this by:

- Upholding our core values of "People Matter Most", "Honest and Trustworthy", "Transparency", "Friendly and Well Mannered", "Fearless About Dirt" and "Ready Willing and Able" through everything we do;
- Promoting a positive health and safety culture and an awareness of environmental issues;
- Committing to protecting the environment including the prevention of pollution;
- Provide our people with the right training, resources, coaching, and opportunities and support to carry out their work safely, and sustainably;
- Ensuring that quality, safety and environmental requirements are understood by our people and all key stakeholders.
- Establishing, evaluating and acting upon measurable quality, safety and environmental objectives through a continuous improvement model;
- Communicating and reporting performance measures to our people and key stakeholders;
- Analysing and reviewing our performance measures to drive the continuous improvement model;
- Undertaking risk management activities that will identify, eliminate and or control risks;
- Consulting with workers regarding safety matters to enhance the effectiveness of our safety system;
- Providing and maintaining a system for reporting and investigation of incidents and accidents and a way of recording statistics;
- Ensuring that appropriate return to work programs are in place;
- Maintaining and continuously improving our Integrated Management System in line with ISO 9001, ISO45001 & ISO14001; and
- Complying with all legal and statutory obligations.

Our people will:

- Upholding our core values of “People Matter Most”, “Honest and Trustworthy”, “Transparency”, “Friendly and Well Mannered”, “Fearless About Dirt” and “Ready Willing and Able” through everything we do;
- Take personal responsibility to ensure the health and safety of themselves and all others by operating in a safe and appropriate manner and to care for the environment;
- Identifying ways to improve health and safety;
- Work in a manner that delivers a quality service;
- Work together as a team and communicate effectively;
- Use resources in a correct, efficient and effective manner;
- Work together to seek and implement waste minimisation measures;
- Be committed to this policy; and
- Comply with all policies, procedures, written instructions and legal requirements.

Signed: 
Director and CEO